

WARRANTY



5-YEAR LIMITED WARRANTY

For additional support please
contact us at 586.759.4286 or
info@duracretewalls.com

Dura-Crete Walls' Precast Concrete Screen Wall and Enclosure systems (the "Product") are guaranteed in material quality and workmanship by a 5-Year Limited Warranty ("Warranty"). This Warranty applies to the original purchaser (the "Customer") and not to any other purchaser or subsequent owner and covers defects in materials and workmanship for a period of five (5) years from the original date of purchase ("Warranty Period"). By purchasing and/or installing the Product, the Customer agrees to the terms and conditions set forth herein.

Dura-Crete Walls warrants that the Product will be free from defects in materials and workmanship under normal use and conditions for the duration of the Warranty Period. This warranty covers:

1. **Structural Integrity** - Failure of the Product's structural performance due to material or manufacturing defects.
2. **Surface Defects** - Defects in the surface finish of the Product that are the result of manufacturing flaws and comprise the structural integrity.

This Warranty does not cover:

1. **Damage caused by external factors**, including but not limited to fire, flood, natural disasters, vandalism, or acts of God.
2. **Improper installation**, including but not limited to the failure to follow installation guidelines and procedures set forth by Dura-Crete Walls.
3. **Acts of negligence**, including misuse or abuse of the Product.
4. **Normal wear and tear**, including discoloration, staining, or minor surface imperfections.
5. **Inadequate maintenance** or failure to perform necessary repairs and upkeep as specified by Dura-Crete Walls to maintain the system's proper working order, aesthetic, and structural integrity.
6. **Unauthorized modifications** or repairs made to the Product outside of the standards and original product design manufactured and supplied by Dura-Crete Walls.

Dura-Crete Walls is not responsible for any damage to the Product while in transit from the manufacturing facility or thereafter. Any damage that occurs during transit, while moving the Product after delivery, or during the installation process is not covered by this Warranty. Furthermore, the Customer acknowledges that they must inspect the goods upon receipt and immediately notify the carrier, and Dura-Crete Walls, of any damage or discrepancies with photographic evidence. Dura-Crete Walls' liability for damage to the goods during shipment is expressly excluded and claims for such damage must be directed to the shipping carrier.

Should any Precast Screen Wall or Enclosure System manufactured by Dura-Crete Walls fail in accordance with the above conditions, Dura-Crete Walls warrants the original purchaser redemption through the replacement of the defective material only, on a prorated basis. Reimbursements for the cost of removal and/or installation are not included.

Notice of failure under the conditions of this warranty shall be sent to Dura-Crete Walls, in writing, together with proof of purchase, specification on the nature of the defect, the date upon which the defect was first observed, photographs of the defect (both close-up and from afar), and pertinent details of the installation including installer information (if applicable). Dura-Crete Walls will review the claim and determine whether the defect is covered under this Warranty. Dura-Crete Walls reserves the right to inspect the Product before agreeing to any product replacement.

Limitation of Liability: This Warranty is the sole and exclusive remedy available to the Customer. Dura-Crete Walls shall not be liable for any injury, property damage, or other indirect, special, or consequential damage arising directly out of the use of the Product, notwithstanding the fact that said injury, property damage, or other damage arose directly or indirectly from an actual or alleged defect in material and/or workmanship.

Transferability: This Warranty is non-transferable and applies only to the original purchaser of the Product.

Governing Law: This Warranty shall be governed by and construed in accordance with the laws of the state/province in which the Product was originally purchased.

Contact Information: For warranty claims or inquiries, please contact:

Dura-Crete Walls
23450 Regency Park Dr, Warren, MI 48089
(586)759-4286
info@duracretewalls.com

Disclaimer: This Warranty is valid only when the Product is installed, used, and maintained in accordance with Dura-Crete Walls' recommendations and guidelines. Any failure to adhere to these requirements may void this Warranty.